Alternate Modalities: Going Beyond Live Video & RPM

May 28, 2021
Welcome and Introduction to the Webinar

Mei Wa Kwong, JD
Executive Director
Center for Connected Health Policy
About the California Telehealth Policy Coalition

Please visit our website for more information or if you are interested in joining.
https://www.cchpca.org/about/projects/california-telehealth-policy-coalition
Discuss what alternative modalities have been used that are not the typical telehealth modalities of live video and remote patient monitoring.

Discuss the impact on patients on having these alternative modalities available to them to receive health services.

What have been the benefits/limitations of these alternative modalities.

Post-pandemic, if these alternative modalities are no longer available, how will that affect patient care?
Agenda and preliminary announcements

**Welcome**
- Mei Wa Kwong, Executive Director, Center for Connected Health Policy

**Today’s Moderator**
- Dr. Anthony Magit, Rady Children’s Hospital, University of California, San Diego

**The Patient Experience**
- Adrianna

**Panelist Session Speakers**
- Lisa Matsubara, General Counsel & Vice President of Policy, Planned Parenthood Affiliates of California
- Rajat Simhan, MBA, Chief Integration Officer, San Joaquin General Hospital
- Sara Schnaitter, LCSW, Clinician, School-Based Behavioral Health, University of California, San Francisco, Benioff Children’s Hospital, Oakland

**Q&A**

Attendees will remain muted during the webinar.

Please submit any questions you have during the webinar in the Q&A box, not the chat box.
PANELISTS

Lisa Matsubara, General Counsel & Vice President of Policy, Planned Parenthood Affiliates of California

Rajat Simhan, MBA, Chief Integration Officer, San Joaquin General Hospital

Sara Schnaitter, LCSW, Clinician, School-Based Behavioral Health, University of California, San Francisco, Benioff Children’s Hospital, Oakland
Lisa Matsubara
General Counsel & Vice President
Planned Parenthood Affiliates of California
PANELIST OPENING REMARKS

Rajat Simhan, MBA
Chief Integration Officer
San Joaquin General Hospital
PANELIST OPENING REMARKS

Sara Schnaitter, LCSW
Clinician, School-Based Behavioral Health
University of California, San Francisco, Benioff Children’s Hospital, Oakland
THE UCSF BENIOFF CHILDREN’S HOSPITAL OAKLAND - SCHOOL BASED BEHAVIORAL HEALTH PROGRAM IS CO-LOCATED WITH THE DIVISION OF ADOLESCENT MEDICINE, SOCIAL SERVICES AND PSYCHIATRY AT YU/CASTLEMONT SCHOOL HEALTH CENTER AND CHAPPELL-HAYES HEALTH CENTER AT MCCLYMOND’S HIGH SCHOOL.

Chappell-Hayes Health Center
Opened in 2005

Youth Uprising/Castlemont Health Center
Opened in 2006

We serve adolescents ages 11-21 and their families in East and West Oakland, including both students at our primary service schools and surrounding community members.
WHAT DO WE DO?

We provide integrated, evidenced-based and culturally responsive school based behavioral health services as a part of UCSF Benioff Children’s Hospital Oakland’s Center for the Vulnerable Child (CVC).

Individual, group and family psychotherapy

On-call assessment for suicidal and homicidal behaviors

Psychiatry services and linkage to medical services.

Consultation to and with school staff, medical providers and other school partners

Health education and outreach

COST Facilitation and Participation - Coordination of Services Team centralizes referrals for mental health, learning and wellness supports for students

Wellness for teachers impacted by vicarious trauma

Professional Development

Trauma Informed Consultation
USE OF TEXT MESSAGING IN THE PROVISION OF MENTAL HEALTH SERVICES

Provisions & Considerations

HIPAA
Confidentiality
Lack of follow-up or response in safety situations
Alternative contact/caregiver agreements

Benefits & Use/Service Delivery Strategies

Safety
Coaching
Tracking
Access
Confidentiality
Rapport Building
Accomplishments
PANEL DISCUSSION

Moderator:
• Dr. Anthony Magit, Rady Children’s Hospital, University of California, San Diego

Panelists:
• Lisa Matsubara, General Counsel & Vice President, Planned Parenthood Affiliates of California
• Rajat Simhan, MBA, Chief Integration Officer, San Joaquin General Hospital
• Sara Schnaitter, LCSW, Clinician, School-Based Behavioral Health, University of California, San Francisco, Benioff Children’s Hospital, Oakland
Facilitated question and answer

Please submit your questions in the Q&A box.
Thank you to today’s sponsors

Contact staff with any questions:
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https://www.cchpca.org/about/projects/california-telehealth-policy-coalition